

## Ride Support Crew Position Descriptions

Background: On tour, we are a team of Riders and Support Crew. Our Riders divide up into groups, called Pelotons. Our Support Crew are an essential part of any tour day and are divided into the positions are listed below. Each Peloton (Riders and Support Crew) is managed by a Peloton Manager. Our Support Crew also has a Support Manager to provide relevant information and guidance, prior to and during the tour. Our Support Crew also includes Pod Logs (12 seater mini bus) and a Logistics Truck, which are vehicles that provide ‘off-road’ logistics to the Peloton. ‘Off-road’ refers to activities that are part of tour but don’t travel with the pelotons, eg. lunch set up, transfer of luggage and sometimes transfer of riders. Every Support Crew member is part of a team that works together to provide a safe and positive experience for everyone on tour.

Other support crew roles available dependent on the tour, please contact [fundraising@tourdecure.com.au](mailto:fundraising@tourdecure.com.au) if you have further questions.

- Peloton Car Driver
- Peloton Car Navigator
- Peloton Logistics Driver (Pod Log)
- Peloton Logistics Navigator (Pod Log)
- Logistics Truck Driver
- Logistics Truck Navigator

Role	Duties
Peloton Car Driver (Lead or Rear)	<p>Both Drivers work closely with the Peloton Manager, using a handheld radio to provide clear navigation instructions, constant traffic management and safety information along the route. Cars also provide hydration, nutrition and general welfare checks to the riders – this can mean a longer day than that of a rider. Drivers work closely with their Navigators, the Peloton Manager and the other car to provide this support. Drivers are responsible for the car being ‘tour ready’ each day.</p> <p><b>Key skills:</b> Clear communications using a radio, multitasking, adaptability, a sound understanding of how a peloton works and confident driving skills while under pressure are essential.</p>
Peloton Car Navigator (Lead or Rear)	<p>Navigators assist their Driver in all aspects of the support given by the cars (see above). They also provide route directions and information for the peloton, through their Drivers. This is done with the use of a tablet, reading electronic maps, GPS positioning and other relevant apps.</p> <p><b>Key skills:</b> Confident use of hand-held devices and clear communications while under pressure are necessary. Map reading skills and problem solving.</p>

Peloton Logistics Driver (Pod Log 12 seater mini bus)	<p>Pod Log Drivers use a mini-van to provide 'off-road' support to the pelotons. Pod logs source and provide back-up stock for the Cars and ensure that the day on tour runs smoothly. They are often ahead of the Peloton getting the next activity (eg. lunch break) ready in a timely manner. Pod logs are also used to transfer luggage and sometimes for uplifting Riders on a non-ride section of tour.</p> <p><b>Key skills:</b> Confident driving skills, problem solving and adaptability are required.</p>
Peloton Logistics Navigator (Pod Log)	<p>Pod Log Navigators assist their Driver in all aspects of the support given by the Pod Logs (see above). They also provide route directions and information for their Driver. This is done with the use of a tablet, reading electronic maps, GPS positioning and other relevant apps.</p> <p><b>Key skills:</b> Confident use of hand-held devices and clear communications are necessary. Map reading skills and problem solving.</p>
Logistics Truck Driver	<p>The Logistics Truck Driver provides overall tour support, with the use of a 3-tonne truck. The Logistics Truck provides management of tour equipment (often heavy) which is needed from the beginning of each day and until the end. Tour and Support Management rely heavily on the Logistics Truck being well organised and adaptable.</p> <p><b>Key skills:</b> Confident driving skills of a 3-tonne truck essential. Ability to lift and carry equipment.</p>
Logistics Truck Navigator	<p>The Logistics Truck Navigator assists their Driver in all aspects of the support given by the Logistics Truck (see above). They also provide route directions and information to their Drivers. This is done with the use of a tablet, reading electronic maps, GPS positioning and other relevant apps.</p> <p><b>Key skills:</b> Confident use of hand-held devices and clear communications are necessary. Ability to lift and carry equipment. Map reading skills and problem solving.</p>